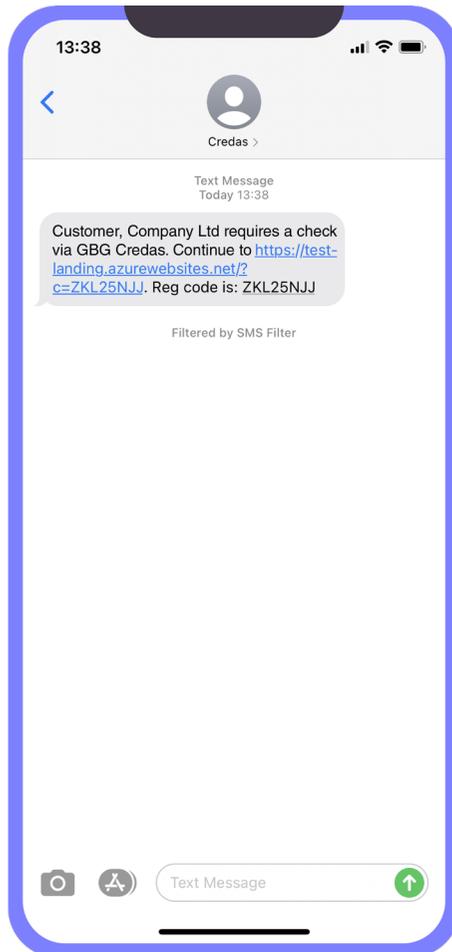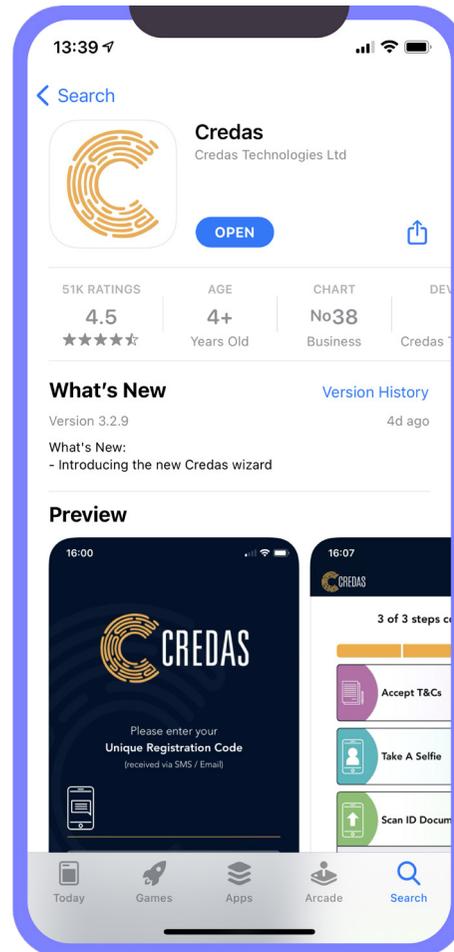ProID

Mobile App Manual

GBG

How to verify an identity using the Credas app

ProID is powered by the Credas mobile app, which has been designed to be secure, quick and easy to use, enabling you to verify in less than a minute.

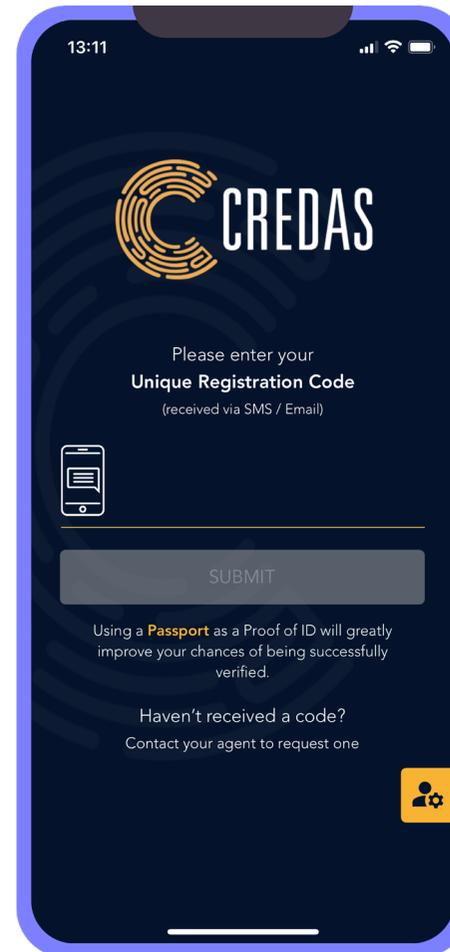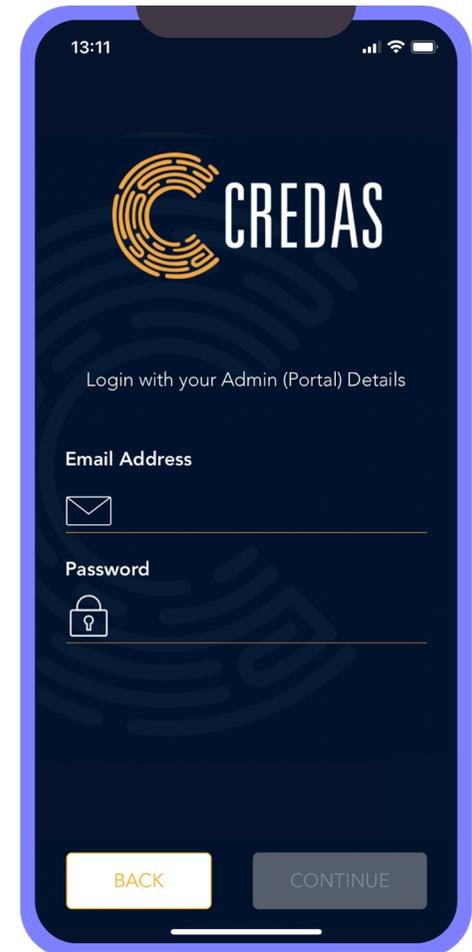**1.** Receive invite via email or SMS .

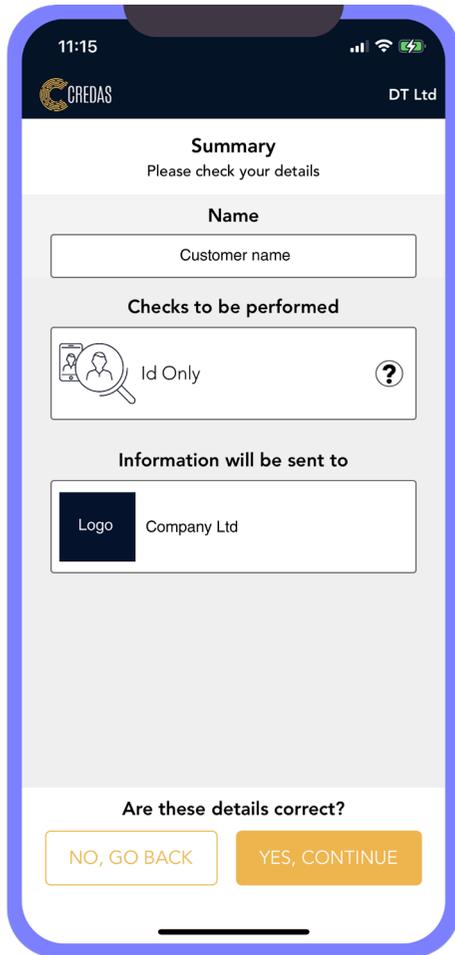**2.** Click the link to download the app.

3. Enter your unique code. Your unique code will be in your email or SMS.
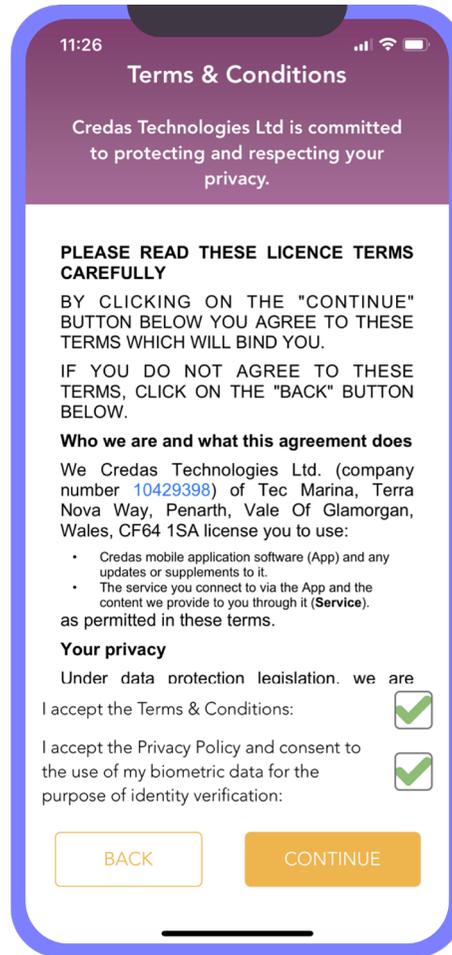
4. Enter your email address and confirm it, this step is important to receive any results.
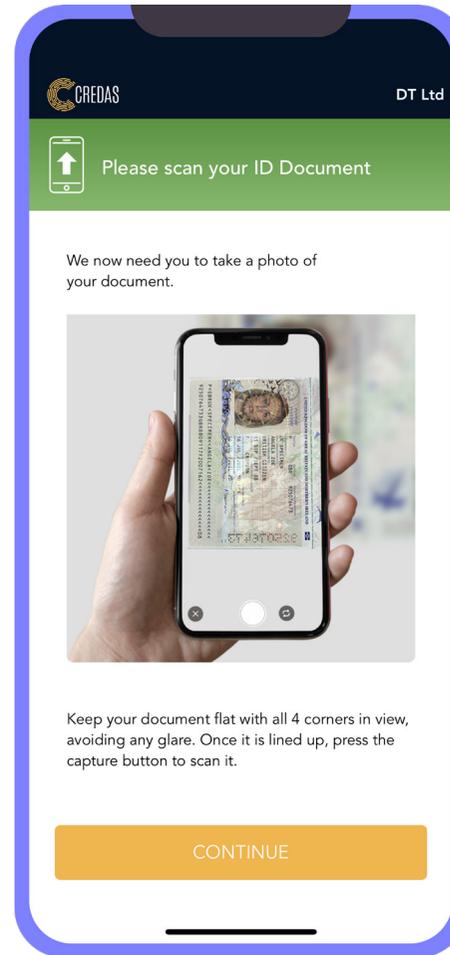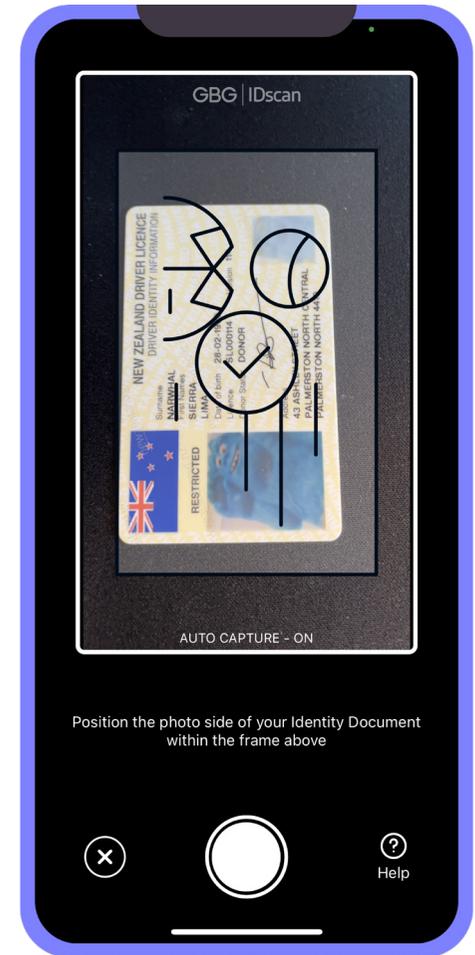
5. Check if all your details are correct.

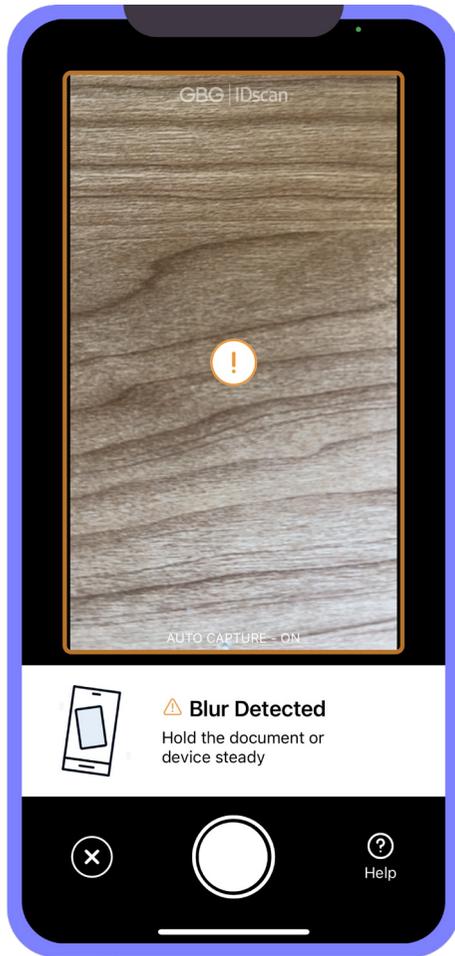**6.** Read and accept the T&Cs.

7. Continue to scan an ID document.

8. Follow the guidance to capture the best image of the document.

11:15

CREDAS   DT Ltd

Summary
Please check your details

Name

Customer name

Checks to be performed

Id Only   ?

Information will be sent to

Logo   Company Ltd

Are these details correct?

NO, GO BACK   YES, CONTINUE

11:26

Terms & Conditions

Credas Technologies Ltd is committed to protecting and respecting your privacy.

PLEASE READ THESE LICENCE TERMS CAREFULLY

BY CLICKING ON THE "CONTINUE" BUTTON BELOW YOU AGREE TO THESE TERMS WHICH WILL BIND YOU.

IF YOU DO NOT AGREE TO THESE TERMS, CLICK ON THE "BACK" BUTTON BELOW.

Who we are and what this agreement does

We Credas Technologies Ltd. (company number 10429398) of Tec Marina, Terra Nova Way, Penarth, Vale Of Glamorgan, Wales, CF64 1SA license you to use:

- Credas mobile application software (App) and any updates or supplements to it.
- The service you connect to via the App and the content we provide to you through it (**Service**).

as permitted in these terms.

Your privacy

Under data protection legislation, we are

I accept the Terms & Conditions: ✅

I accept the Privacy Policy and consent to the use of my biometric data for the purpose of identity verification: ✅

BACK   CONTINUE

11:26

CREDAS   DT Ltd

📱 Please scan your ID Document

We now need you to take a photo of your document.

Keep your document flat with all 4 corners in view, avoiding any glare. Once it is lined up, press the capture button to scan it.

CONTINUE

GBG | IDscan

AUTO CAPTURE - ON

Position the photo side of your Identity Document within the frame above

✕   ?
                              Help

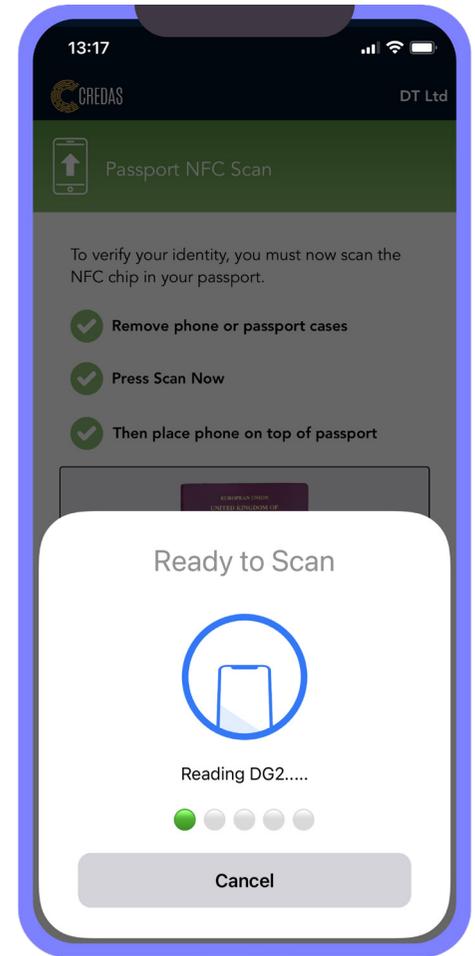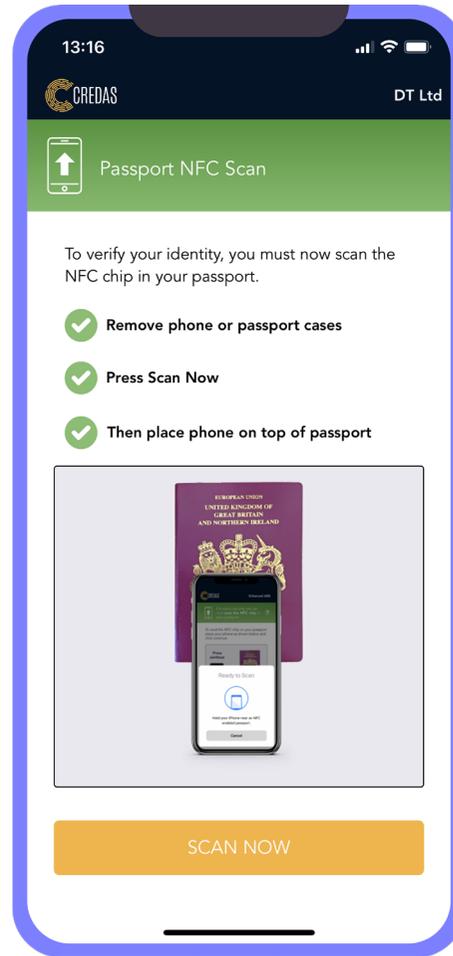**9.** Follow the guidance to capture the best image of the ID document.

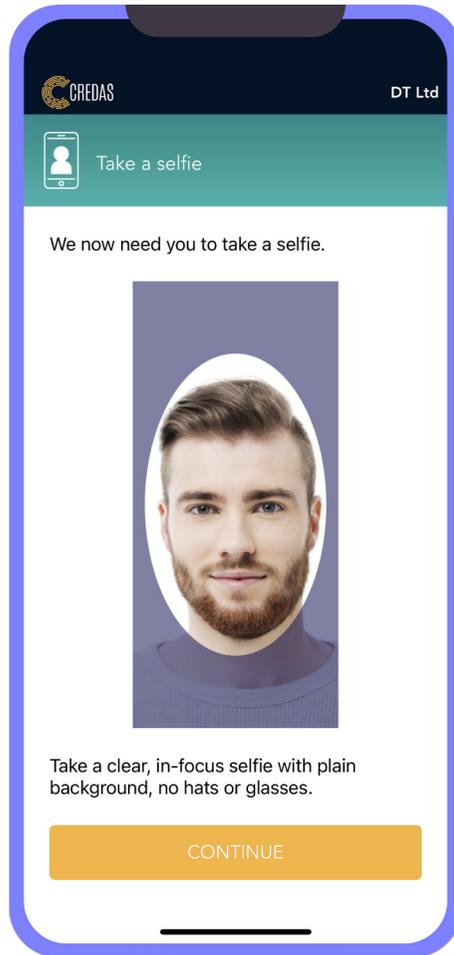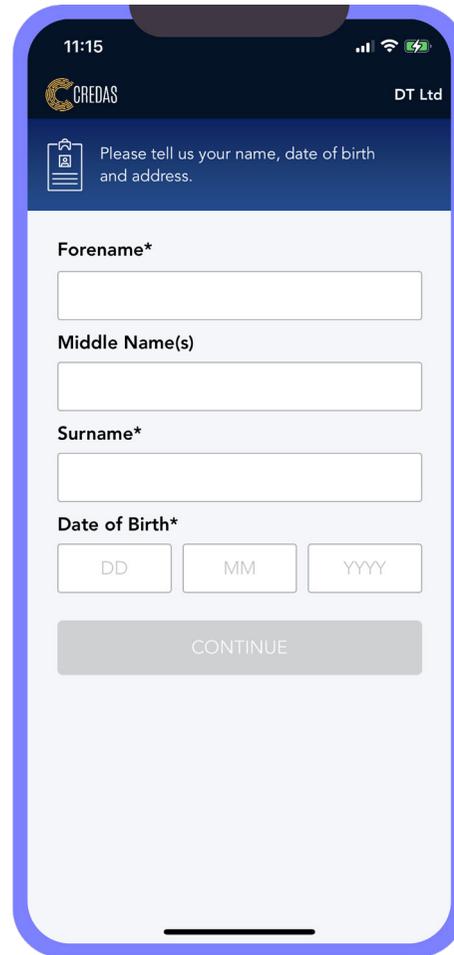**10.** If there is an error with the ID document, the app will tell you why.
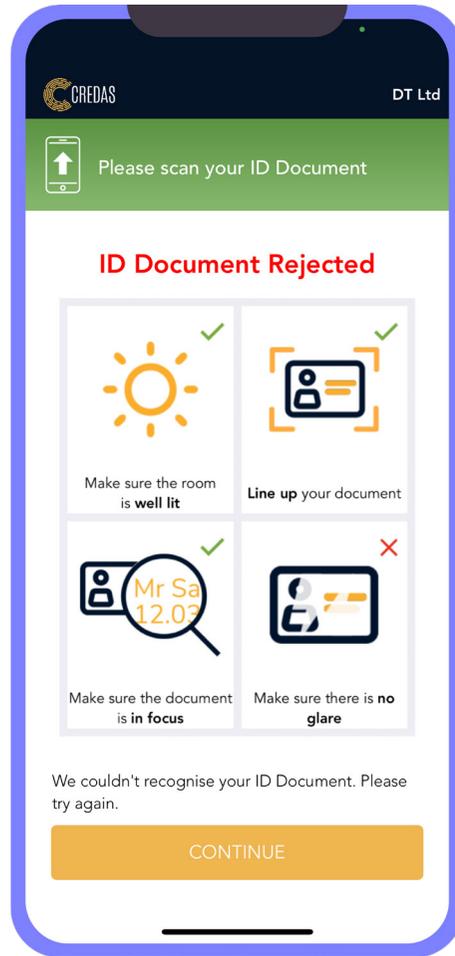
11. You can also verify NFC ID documents using the app.

AUTO CAPTURE - ON

⚠ **Blur Detected**
Hold the document or device steady

CREDAS   DT Ltd

📱 Please scan your ID Document

ID Document Rejected

☀ ✓ Make sure the room is **well lit**	🪪 ✓ **Line up** your document
🔍 Mr Sa 12.0? ✓ Make sure the document is **in focus**	✗ Make sure there is **no glare**

We couldn't recognise your ID Document. Please try again.

CONTINUE

13:16   DT Ltd
CREDAS

📱 Passport NFC Scan

To verify your identity, you must now scan the NFC chip in your passport.

✓ Remove phone or passport cases

✓ Press Scan Now

✓ Then place phone on top of passport

SCAN NOW

13:17   DT Ltd
CREDAS

📱 Passport NFC Scan

To verify your identity, you must now scan the NFC chip in your passport.

✓ Remove phone or passport cases

✓ Press Scan Now

✓ Then place phone on top of passport

Ready to Scan

Reading DG2.....

🟢 ⚪ ⚪ ⚪ ⚪

Cancel

13. Take a selfie.

14. Enter your personal details.

15. Click submit to finish. No data is held in the app.

CREDAS DT Ltd

Take a selfie

We now need you to take a selfie.

Take a clear, in-focus selfie with plain background, no hats or glasses.

CONTINUE

11:15

CREDAS DT Ltd

Please tell us your name, date of birth and address.

Forename*

Middle Name(s)

Surname*

Date of Birth*

DD MM YYYY

CONTINUE

13:17

CREDAS DT Ltd

All done!

You've successfully submitted your verification to Company Ltd

CO. Ltd will be in touch if they need any additional information, but if you have any queries in the meantime, feel free to contact them directly.

LOG OUT

Supported Devices

iOS

We require iOS 13.0 or greater on devices.

All iPhones past iPhone 7 have NFC capability but this isn't a strict requirement for the app providing the OS is 13.0 or greater.

The iPhone 5, released in 2012, is capable of running iOS 13.0.

Android

We require Android 6.0 (Marshmallow) or greater.

This equates to Android SDK 23.

GBG

ProID

www.gbgplc.com